

## Copy of the Public Notice Informing the public of GGFT's non-discrimination policy

Greater Glens Falls Transit (GGFT) is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. It is GGFT's objective to:

- \* Ensure that the level and quality of service that it provides is done so without regard to race, color, or national origin.
- \* Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low income populations.
- \* Promote the full and fair participation of all affected in transportation decision making.

GGFT is committed to a policy of non-discrimination in the conduct of its business, including adherence to Title VI responsibilities and the delivery of equitable and accessible transportation services. Any person who believes that he/she has been subjected to discrimination under Title VI on the basis of race, color, or national origin may file a Title VI complaint with GGFT.

Any such complaint must in writing and submitted to Greater Glens Falls Transit within 180 days following the date of the alleged discrimination and must clearly describe the nature and particulars of the details of the occurrence. A formal Title VI complaint form is available on GGFT's website ([www.gftransit.org](http://www.gftransit.org)) or by calling GGFT at 518-792-1086 during regular business hours. Complaints should be submitted to:

GGFT Transportation Dir.  
495 Queensbury Ave.  
Queensbury, NY 12804

Complaints may also be filed with the Federal Transit Administration by submitting it to the Office of Civil Rights, Attention: Complaint Team, East Building, 5<sup>th</sup> floor –TCR, 1200 New Jersey Ave., SE. Washington, DC 205590

The above notice is displayed for public view:

- aboard all GGFT buses/revenue vehicles
- At GGFT's passenger transfer terminal
- On GGFT's website